



The Power of We™

April 23rd 2013

To whom it may concern,

RE: Connex – STRATEGIC AVAYA BUSINESS PARTNER

This correspondence confirms that Connex, is an Authorized Business Partner of Avaya Solutions across Canada. This includes such products as Avaya Unified Communications solutions, Avaya Contact Centre solutions, Avaya SME solutions as well as the heritage Nortel Enterprise Solutions (NES) product lines, including data networking solutions. In addition, Connex was one of the first to complete certifications to install, maintain and administer Avaya Video solutions across the country.

This correspondence also confirms that as an Authorized Reseller of Avaya's full spectrum of solutions, Connex has access to Avaya's support services, which are available on a 24 hour per day, 7 day per week basis.

Based on strict criteria defined in the Avaya Connect reseller program and in recognition of their proficiency in deploying existing and newly developed Avaya solutions, Connex has been selected as a **strategic partner of Avaya Canada**. Connex's business is centered on Avaya and the company has demonstrated continuous support and development to further the relationship to the betterment of our shared customers.

If you have any questions surrounding Connex's status as a strategic business partner, please do not hesitate to contact me.

Best Regards,

A handwritten signature in black ink, appearing to read 'Ross Pellizzari', is written over a light blue horizontal line.

Ross Pellizzari
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